

CARE & MAINTENANCE

NATURAL STONE

THE CARE AND MAINTENANCE WILL HELP YOU KEEP YOUR NATURAL STONE SURFACE LOOKING TIMELESS FOR YEARS TO COME.

All natural stone products are subject to variations in structure, colours and content. Pitting, hair line cracks and rusting are not defects but are natural formations in stone. As with all natural stone products, every endeavour is made to ensure a constant colour however NO GUARANTEE for such can be given. It is the responsibility of the customer to ensure that the stone is inspected for any abnormal imperfections or colour variations/defects prior to sale as no claims will be accepted after the material has been taken. Lusso Group Pty Ltd use only quality materials but is unable to warrant the materials against natural cracking or staining through negligence, abuse or through natural movement of the material itself.

With the proper care, natural stone surfaces will stay looking new year after year. Periodic wiping with clean water and a cloth is generally sufficient for routine cleaning. A spray cleaner designed for natural stone is recommended for a more thorough clean. A few pointers for looking after your natural stone:

Do: Clean up spills immediately: Acidic substances like wine, coffee, fruit juices, tomato sauce and sodas will not etch granite like they do marble, but they could potentially stain the surface. Cooking oils may also leave a stain if not wiped up.

Do: Clean surfaces using a sponge or soft cloth: Using a specially formulated stone cleaner is recommended to keep your surfaces in the best condition and protect the sealer, but hot water will do for quick clean-ups. Dish soap won't hurt your stone however repeated or excessive use of soap will cause build-up and potentially dull your surface's shine. Do: Use coasters under all glasses, bottles and cans: Granite won't etch and using coasters on dense and/or properly sealed granite is not an absolute necessity like with marble, but using coasters is just a good practice to protect all surfaces.

Do: Use trivets and hot pads under pots, pans and dinnerware

Do: Use cutting boards: Avoid the possibility of scratching the surface and protect your knives. Cutting on stone will dull and damage your knives' edges quickly.

Do: Re-seal tops: All natural stone products need to be sealed before or after installation. Care must be taken with natural stone as acidic products, strong detergents, corrosive liquids or scouring powders can react on the surface leaving residues which may dull the surface and destroy the sealant. A good way of testing to see if your surface requires sealing is to pour a drop of water on the surface of your stone, if it beads on the surface –your sealer is still intact. If it seeps into the stone, re-sealing is required

MARBLE COUNTER TOPS

A degree of care and ongoing maintenance is necessary with marble counter tops. Failure to do so will result in staining, scratching and discolouring of the surface. The potential for these occurrences can be avoided by regularly applying the appropriate sealer, discuss further with your stonemason.

Don't: Use generic cleaning products such as bleach, glass cleaners or degreasers: These products that you buy at your local store contain acids, alkalis and other chemicals that can etch marble and degrade the sealer leaving the stone more vulnerable to staining.

Don't: Use vinegar, ammonia, lemon or orange as cleaners. Avoid any corrosive/acidic agents.

Don't: Use bathroom, tub & tile or grout cleaners: The powders and even the "soft" creams contain abrasives that will scratch and dull surfaces.

Don't: Sit or stand on your countertops: Unlike laminate countertops, natural stone counter tops are hard wearing but not flexible and they DO NOT have a plywood backing therefore excessive weight in any one area could result in cracking.

Don't: Place toiletry products directly on your countertop surface: Hair products, perfumes, colognes, nail products, creams, lotions and potions may stain all natural stone surfaces or etch the polish (on marble) leaving a ring. Protect your surface by placing these products on a tray.